

SHIPPING & DELIVERY

EVERYTHING YOU NEED TO KNOW ABOUT YOUR DELIVERY

Once you've placed your order with Edwards Jewellery, our skilled artisans will begin crafting your bespoke piece. Each item is individually handmade to your specifications, transforming your dream jewellery into reality.

HOW MUCH DOES UK DELIVERY COST?

At Edwards Jewellery, we are delighted to offer free delivery on all jewellery purchases within the UK. We use Royal Mail Next Day Special Delivery, ensuring your item is fully insured while in transit. A signature is required upon delivery, so please make sure that you or someone you trust will be available to sign for the package. If no one is present, your parcel will be taken to your local sorting depot, and a calling card will be left for you to arrange collection or redelivery.

COLLECTING HIGH-VALUE ITEMS

For security reasons, any items over £5,000 must be collected in person from our showroom in the Jewellery Quarter. We will contact you to arrange a convenient time for collection.

Our Showroom Location:

The Jewellery Business Centre, 95 Spencer Street, Birmingham, B18 6DA

DO YOU SHIP INTERNATIONALLY?

Currently, we only ship within the UK and do not offer international shipping at this time.

HOW LONG WILL MY ORDER TAKE?

All of our jewellery pieces are made from scratch and require careful craftsmanship. Production typically takes 3-4 weeks from the date of your order. If there are any significant delays, a member of our team will contact you immediately to keep you informed.

QUESTIONS OR CONCERNS?

If you have any questions or need assistance with your order, please get in touch with us at info@edwardsjewellery.com or call us at 0121 7947245. We're here to help and ensure your experience with us is exceptional!